



Professional Referral Guide

For pediatricians, psychologists, schools, and community partners · Florida & North Carolina

Look Up Therapy provides **ABA therapy**, **occupational therapy**, and **mental health counseling** for children and families. **There is no waitlist to begin intake** — a family can start the process the day you refer them. We acknowledge every referral, and we tell you whether we were able to serve the family, including when we could not and why.

THREE WAYS TO REFER — ABOUT ONE MINUTE

FASTEST · SECURE

Secure referral form

The right place for clinical detail. Scan or visit the link.



Scan with a phone camera to open the secure intake form.

BY PHONE

Talk to intake

Urgent or complex cases, or to check coverage before you refer.
(855) 274-1915

BY FAX

Send records

FLORIDA
(561) 375-5006
NORTH CAROLINA
(765) 309-0225

WHAT WE TREAT

ABA therapy **INSURANCE & PRIVATE PAY**

Home, school, daycare, and community settings. Assessment, individualized goals, caregiver coaching, and school-team coordination.

Occupational therapy **PRIVATE PAY**

Sensory processing, motor skills, self-care routines, and school readiness.

Mental health counseling **PRIVATE PAY**

Individual and family counseling for children and adolescents.

WHAT TO INCLUDE IN A REFERRAL

- **Child's name and date of birth**
- **Caregiver name and best contact number**
- Reason for referral and primary concerns
- Diagnosis and evaluation, if one exists
- Insurance or funding source
- County and preferred service setting
- Anything time-sensitive we should know

A referral without a diagnosis is still welcome — we will tell you what is needed to proceed.

WHAT HAPPENS AFTER YOU REFER

STEP 1

We confirm the referral arrived and identify anything missing.

STEP 2

We contact the family directly to begin intake and answer questions.

STEP 3

We verify clinical fit, geographic coverage, and funding.

STEP 4

With consent, we close the loop with you on the outcome.

WHERE WE SERVE

FLORIDA

West Palm Beach Palm Beach County

NORTH CAROLINA

Salisbury · Rowan County Concord · Cabarrus County
Charlotte · Mecklenburg County Mocksville · Davie County

Services are delivered where daily life happens — homes, schools, daycares, and community settings.

COVERAGE & FUNDING

- We **verify benefits for the family** before the first appointment and explain what the plan covers before anything is owed.
- Unsure whether we take a family's plan? **Call intake before you refer** and we will check it while you are on the line.
- Occupational therapy and mental health counseling are offered on a **private-pay basis**, with documentation families can submit for possible out-of-network reimbursement.

Please do not email protected health information. Ordinary email is not appropriate for diagnoses, evaluations, treatment records, or identifying clinical detail. Use the secure referral form or fax. Our website does not collect clinical records through a web form.